



United States
CONSUMER PRODUCT SAFETY COMMISSION

Deuter Recalls Kid Comfort, Kid Comfort Pro and Kid Comfort Active Child Carriers Due to Fall Hazard



Recalled Kid Comfort Carrier



Name of Product:

Kid Comfort, Kid Comfort Pro and Kid Comfort Active Child Carriers

Hazard:

The hinges on the foldable rear kickstand support leg can crack or break, posing a fall hazard.

Remedy:

Replace

Recall Date:

May 08, 2025

Units:

About 5,080

Consumer Contact

deuter toll-free at 877-384-9252 from 9 a.m. to 5 p.m. MT Monday through Friday, email at recall@deuterusa.com, or online at <https://www.deuter.com/us-en/service/kid-comfort-recall> or <https://www.deuter.com/us-en/contact> and click on “Kid Comfort Recall” at the bottom of the page for more information.

Recall Details

Description:

This recall involves Kid Comfort, Kid Comfort Pro, and Kid Comfort Active Child Carriers. The child carriers have a backpack style with a foldable frame with hinges. They were sold in maroon and green forest (model 3621221), blue midnight (model 3621321), and teal (model 3621121). “deuter” and the product name are printed on the back of the carrier. A production code is located on a tag inside the main storage pocket at the bottom of the carrier. Production codes ending in 0123, 1223 or 0423 are included in this recall.

| Product Name | Model # | Color | Production Code Ends In |
|--------------------|---------|----------|-------------------------|
| Kid Comfort | 3621221 | Maroon | 0123 |
| Kid Comfort | 3621221 | Forest | 1223 |
| Kid Comfort Pro | 3621321 | Midnight | 0123 |
| Kid Comfort Active | 3621121 | Teal | 0423 |
| Kid Comfort Active | 3621121 | Teal | 1223 |

Remedy:

Consumers should immediately stop using the recalled child carriers and contact Deuter to receive a free replacement child carrier. Consumers should fill out the recall form at <https://www.deuter.com/us-en/service/kid-comfort-recall>, print a prepaid return

shipping label, and return the product. Deuter is contacting all known purchasers directly.

Incidents/Injuries:

The firm has received 13 reports of hinges cracking and breaking. No injuries have been reported.

Sold At:

REI and Bass Pro and other stores in the United States, and online at deuter.com and Amazon.com and other websites from March 2023 through March 2025 for between \$240 and \$370.

Importer(s):

deuter USA, of Longmont, Colorado

Manufactured In:

Vietnam

Recall number:

25-256

Fast

Track

Recall

Note: Individual Commissioners may have statements related to this topic. Please visit www.cpsc.gov/commissioners to search for statements related to this or other topics.

Recall Complaint

If you are experiencing issues with a recall remedy or believe a company is being non-responsive to your remedy request, please use this form and explain the situation to CPSC.